

Cradlepoint W2000 Series

Indoor 5G wideband adapter designed for branch applications



**Passthrough
Throughput: 2.3 Gbps**



**Dual Connectivity:
5G low/mid-band &
Cat 20 LTE**



**LAN Connectivity:
2.5 GbE**



**Management:
NetCloud**

Designed for branches that require the higher performance of Cat 20 LTE and low- and mid-band 5G, the Cradlepoint W2000 Series is an enterprise-class 5G wideband adapter that ushers in the next generation of wireless WAN networking. The W2000 Series adapters can be paired with a Cradlepoint router in “captive modem mode” to provide virtual single-endpoint deployment, monitoring, and control. Or, the adapters can connect to a third-party router via an Ethernet connection. Perform troubleshooting with NetCloud Remote Connect provides Out-of-Band and In-Band Management.

The Cradlepoint W2000 5G/LTE Wireless Adapter, made of stylized plastic is designed for indoor use.

Key Features:

- 5G tools and value confirmation built into the NetCloud Platform
- Mobile wizard-based installation application for optimal set up and signal acquisition
- Dual Connectivity: Simultaneous 5G and LTE network connections
- “Captive modem mode” for singular router/adapter control and management
- Deep wireless analytics assisted by machine learning
- Carrier-class connectivity with multiple levels of test and recovery
- Adaptive to any networking and SD-WAN environment
- Zero-touch deployment and day-1 broadband without on-site IT staff
- Advanced Remote Management suite

Hardware Specs

Category	Branch
Cloud Management	NetCloud
5G Status	Dual Connectivity, 5G low/mid-band & Cat 20 LTE
Form Factor	Plastic
Ethernet Ports	2 x 2.5 GbE (LAN/WAN switchable)
USB Ports	1
Serial Ports	1 (RJ45)
Dual-Modem Support	No
Cellular Standards	PTCRB (U.S.), GCF (global)
Required Carrier Certifications	AT&T, Verizon, Telstra
Regions	W2000-5GA: Australia (Telstra) W2000-5GB: Worldwide
Public Safety Networks	No
Wi-Fi	802.11ax Wi-Fi 6 (installation only)
GNSS/GPS	Passive
PoE	802.3bt
Operating Temperature	0 °C to 50 °C (32 °F to 122 °F)

NetCloud for Branch Adapter

NetCloud Service for 5G/LTE Branch Continuity helps organizations stay connected for vital operations over a cellular network with rapid failover when needed and includes:

- Centralized endpoint management with insights and visual analytics
- 24x7 enterprise support and limited lifetime warranty
- On-demand training with Cradlepoint University

Secure Remote Management & Orchestration	●
Adapter Operating Modes (IP Passthrough, IP Passthrough with Inline Failover, NAT, Captive Modem)	●
Traffic Steering & QoS	●
Diagnostics & Troubleshooting	●
Insights, Alerts & Dashboard Analytics	●
Extensibility (SDK, API, third-party integrations)	●
In-Band & Out-of-Band Management	●
Real-Time Troubleshooting Tools	●
Cellular Health & Modem Data-Usage Dashboards	●
Customized Failover Report	●

● Included ● Advanced

[Learn more at cradlepoint.com/w2000-series](https://www.cradlepoint.com/w2000-series)